

Community Associations and Debt Collection

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Governing Documents

- 1. What are you trying to collect?
 - regular assessments
 - special assessments
 - individual assessments
 - fines



3. What rights and remedies do the Declaration, Covenants, and/or Bylaws provide?



State and Federal Laws



- Chapter 47F NC Planned Community Act
- Chapter 47C NC Condominium Act
- Chapter 47A Unit Ownership Act
- Fair Debt Collection Practices Act
- Association's rights and remedies will be limited by the relevant provisions of law.

Legal Options for Debt Collection

- Demand Letter Attorneys' Fees
- Claim of Lien
- Lawsuit
- Foreclosure



"Send him our toughest collection letter, threaten him with legal action, and subliminally suggest some type of bodily harm. But put xoxoxo under my signature as Board President to show that we still love him as a neighbor."

Claim of Lien

What is the purpose?

- Provides Association with a "lien" on the subject property.
- The "lien" is security for the Association's right to payment.
- That "lien" remains on the property until:
 - The underlying debt is paid;
 - A "senior lien" on the property is foreclosed; or,
 - The claim of lien becomes unenforceable – good for three years.



Claims of Lien: What Must You Do?

- Debt must be 30-days past due.
- Association must send prior notice (demand letter) to the owner:
 - Must allow an additional 15-days to pay the debt.
 - Must provide name and telephone number for representative who can discuss payment schedule.



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- Must include a statement of the debt owed.
- Notice must be sent to:
 - The physical address of the subject property.
 - The owner's address as reflected in Association's records.
 - If different, owner's records as shown in county tax records and county real property records.

Filing The Claim of Lien

- Once demand and notice requirements are satisfied, Claim of Lien can be filed.
- Once filed, a copy of the Claim of Lien must be sent to the same addresses as the demand and notice.

Your Claim of Lien is Filed. Now What?



- The Association has a "lien" against the real property.
- The Claim of Lien can be enforced in court or by foreclosure.
- The Claim of Lien is extinguished unless the Association acts to enforce it within 3 years of its filing.



Collections Lawsuit



Why File Suit?

- Additional method of collecting the debt.
- Typically faster and cheaper than a foreclosure action.
- If successful, Association obtains a judgment against the owner for the amount owed.
- That judgment is enforceable for up to 20 years.
- All assets of delinquent owner can be used to satisfy the debt.

Recovering on the Judgment

- Association must "execute" to reduce it to payment.
- Individuals can claim certain real and personal property "exempt" from execution.
- Once exemptions are settled, Sheriff's Department conducts an asset search.
- Assets located can be seized and sold at auction to pay down the Judgment.



Foreclosure

Why Foreclose?

- Other options are not available or would not produce payment for the debt.
- Remove habitually delinquent owners from the community.
- Obtain possession of property so Association can obtain rental income or sell property to satisfy debt.

Foreclosure Process

- Can take several months, especially if the subject property is the owner's principal residence.
- Foreclosure will not extinguish liens that are "senior to" the Claim of Lien being foreclosed. (ex: earlier filed mortgage)
 - If owner stops making payments to that senior lienholder, they may foreclose and divest the Association of its ownership interest, if any.
- Association can "credit bid" to purchase the property at the sale.
 - No cash payment apart from legal fees, costs of foreclosure and revenue stamps.
 - Some counties will require ad valorem taxes to be paid before
 Trustee's deed will be recorded.
- Debt to Association will be offset by purchase price at the sale.

Rights in Bankruptcy

- If owner files for bankruptcy protection, the Association still has rights.
- Association is entitled to a file a claim for all assessments due as of the bankruptcy filing.
- If a Claim of Lien is outstanding, the Association may be entitled to repayment and certain treatment of its claim.
 - Depends on priority of the Association's lien, value of the property, and a variety of other case-by-case factors.
- Assessments and other charges that become due and payable <u>after</u> the filing of the bankruptcy petition are not dischargeable in that proceeding.

Other Collection Efforts



- Adopt formal collection policy and stick to it.
 - Owners may be less inclined to miss payments if they know the Association routinely enforces its rights.
- Act early to collect accounts when balances are small.
- Offer variety of payment options to your owners.
 - Automatic drafts;
 - Online payments by check and/or credit card;
 - Payment by phone;
 - 24-hour lockbox or office available for payments.
 - Determine if Association is willing to accept reasonable payment plans.
- Suspend services or privileges of delinquent owners, if allowed by governing documents.



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